

Product Safety & Reliability Department
Telephone: 877-JLG-SAFE
Facsimile: 301-745-3713
E-mail Address: productsafety@jlg.com



To: *Whom it May Concern*

Subject: *Contact Surface Compatibility with Disinfectants*

In response to requests for machine cleaning guidelines, JLG provides the following guidance for safely cleaning machines while maintaining the integrity of the unit.

Make sure that you read and understand all directions and hazards described on the labels and material safety data sheet of any chemical that is used. Ensure the cleaning agent/chemical is recommended for use on the intended surfaces. JLG cannot speak to the long-term effects of the various cleaning agents on any specific machine components.

Products that minimize adverse effects on component surfaces:

- Soap and water (used per Health Organization Guidelines)
- 70% Isopropyl Alcohol (Isopropanol - pre-packaged wipe cloth)
- Non-bleach disinfecting wipes (preferred) or spray
- Avoid solvent-based solutions if possible.

JLG recommends additional precautions for cleaning of monitors/displays. Clean the display by performing the following procedure:

Note: The use of abrasive cleansers or solvents may damage the display window. Do not scrub the display window. Do not use brushes on the display window.

1. Turn the machine off.
2. Use a clean sponge or use a soft cloth to clean the display. Clean the display with a mild soap or detergent or products deemed safe for monitors/displays.
3. To avoid water spots, dry the display with a chamois or clean towel.

For concerns regarding the proper methods for disinfecting machines in light of COVID-19, JLG defers to guidelines set forth by the CDC and WHO.