

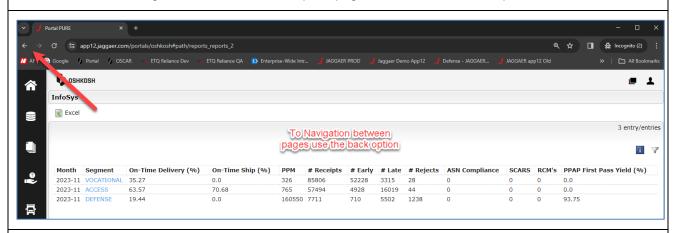
Purpose

The purpose of this job aid is to assist with navigation of Key Performance Indicators (KPI).

- 1. Select "Reports" option on left hand navigation.
- 2. Select "KPI Report"

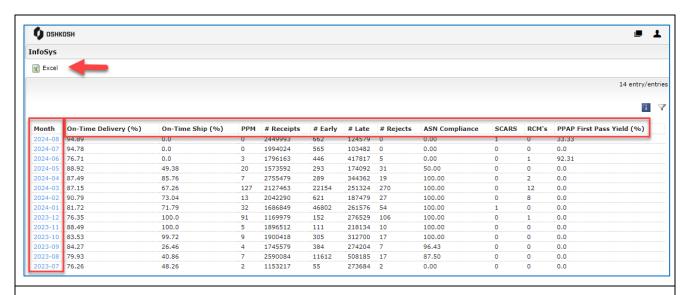


3. NOTE: To navigate between drill down option/pages use the back button option.

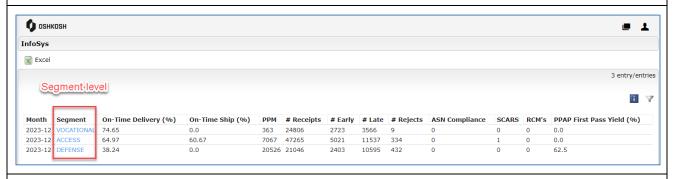


- 4. After selecting KPI report; users will see the following metrics.
 - a. On Time Delivery (OTD)
 - b. On Time Ship (OTS)
 - c. Parts Per Million (PPM)
 - d. Advanced Shipping Notice (ASN) --- NOTE: Not available at Go-Live (February 2024)
 - e. Supplier Corrective Action Requests (SCAR)
 - f. Reliance Change Management (RCM
 - g. Production Part Approval Process (PPAP) First Pass Yield (FPY)
- 5. Select the Hyperlinked Month to drill down.
 - a. Option on all pages to export data to Excel

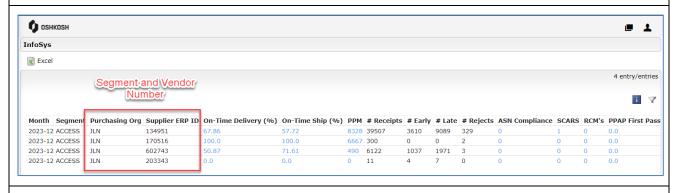




- 6. Hyperlink will take you to the Segment level.
- 7. Select the segment hyperlink to get down to vendor number level.

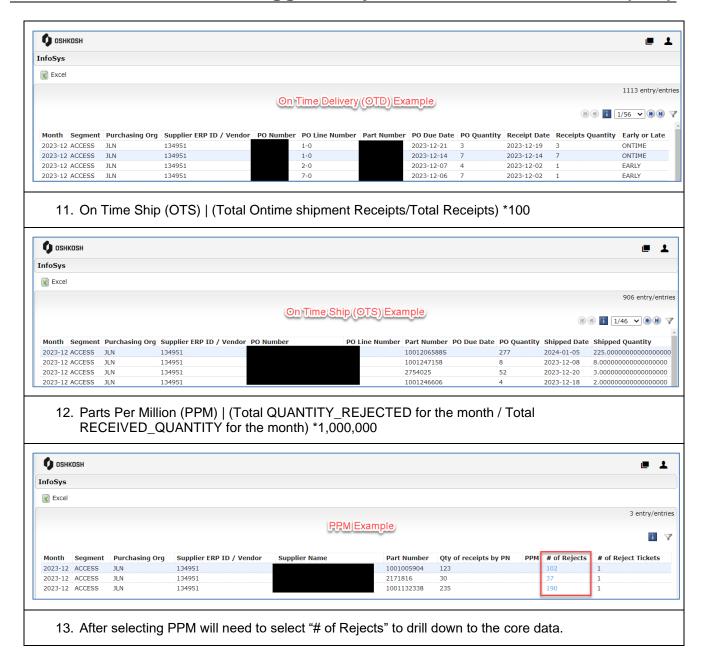


- 8. Hyperlink will take you to the vendor number level.
- 9. Option to select any of the KPIs to drill down into the core data.

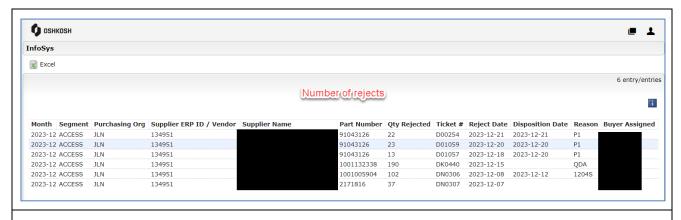


10. On Time Delivery (OTD) | (Total Ontime Receipts/Total Receipts) *100





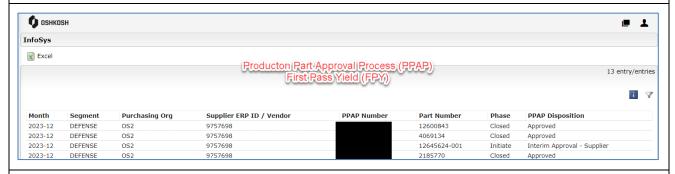




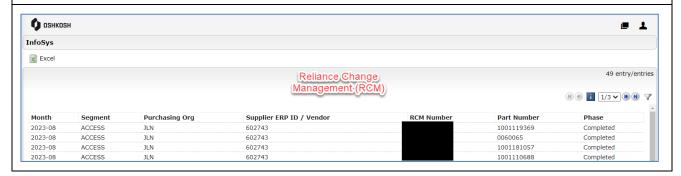
14. Supplier Corrective Action Requests (SCAR) from Reliance application. | Count of SCARS per month



15. Production Part Approval Process (PPAP) First Pass Yield (FPY) from Reliance application | (Count of Failed PPAP's/Total PPAP's for the months) *100

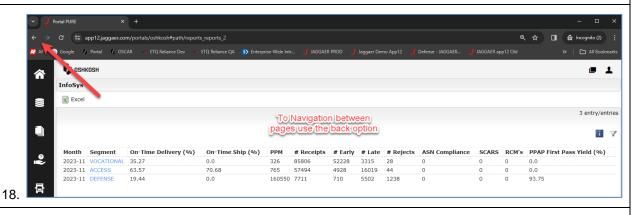


16. Reliance Change Management (RCM) from Reliance application. | Count of RCM's per month





17. Reminder: To navigate between drill down option/pages use the back button option.



19. End job aid

Jaggaer KPI	Calculation Requirements
On Time Delivery (OTD)	(Total Ontime Receipts/Total Receipts) *100
On-Time Ship (OTS)	(Total Ontime shipment Receipts/Total Receipts) *100
Part Per Million (PPM)	(Total QUANTITY_REJECTED for the month / Total RECEIVED_QUANTITY for the month) *1,000,000
ASN Compliance	(Total ASN Occurrences/Total Receipt Occurrences) *100
SCARS	Count of SCARS per month
RCM's	Count of RCMs per month
PPAP First Pass Yield (FPY)	(Count of Failed PPAP's/Total PPAP's for the months) *100