



EXTENDED WARRANTY PROTECTION PLAN

North
America
Jan 2023

EXTENDED WARRANTY PROTECTION PLAN

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EXTENDED WARRANTY PROTECTION PLAN

INTRODUCTION

JLG has developed a cost-effective Extended Warranty Protection Program to help our customers enhance their profitability. Whether selling extended warranties to end-user customers or utilizing them to control rental fleet costs, our Extended Warranties will help you add to your bottom line.

We are pleased to be able to offer different levels of protection for your equipment, depending on the preferences and needs of our customers. With the different types of coverage available, you will be sure to find the plan to best suit your needs.

For questions or more information on the Extended Warranty Protection Plan, please feel free to contact us:

Warranty Department

JLG Industries, Inc.
1 JLG Drive
McConnellsburg, PA 17233

Toll Free: 877-JLG-LIFT

Email: JLGWarranty@JLG.com

Sales Department

JLG Industries, Inc.
1 JLG Drive
McConnellsburg, PA 17233

Toll Free: 877-JLG-LIFT

Email: JLGOrderboard@JLG.com



EXTENDED WARRANTY PROTECTION PLAN

BENEFITS

- Avoid large, unforeseen repair costs
- Be protected from rising travel and repair costs
- Have increased peace of mind for major purchases
- No deductible
- Increase your machine's resale value
- Extended Warranty is fully transferable with no transfer fee.
The Extended Warranty stays with the machine.
- Terms and Conditions are the same as JLG's Standard Warranty.
Please refer to JLG Warranty Policy or Warranty Manual for details.
- Warranty claims are processed using JLG's electronic warranty system the same as Standard Warranty claims.
- No 3rd Party to deal with. The interface and support for Extended Warranty is the same as it is under the Standard Warranty period.
- Seamless transition from the Standard Warranty period into the Extended Warranty period.



EXTENDED WARRANTY PROTECTION PLAN

COVERAGE OPTIONS

With the JLG Extended Warranty Protection Plan, customer will have different options for extending warranty on their units. Extended Warranties can now be purchased for different extended time periods. For example, a 3-year Extended Warranty is equal to the Standard 1-year warranty, plus 2-years extended/additional.

The Extended Warranty will expire at the end of the additional years purchased OR when the machine hours exceed the hours covered under the respective plan; whichever occurs first.

NOTE: The Warranty Start Date for all units purchased with an Extended Warranty will be the same as the machine's original warranty start date.

The current offerings are as follows for selected models:

- 2-Years up to 2000 hours: FULL MACHINE
- 3-Years up to 3000 hours: FULL MACHINE
- 4-Years up to 4000 hours: FULL MACHINE
- 5-Years up to 5000 hours: FULL MACHINE

EXTENDED WARRANTY PROTECTION PLAN POLICY:

The JLG Extended Warranty Protection Plan policy mirrors the JLG Standard Warranty Policy. The Extended Warranty Protection Plan is an extension of the Standard Warranty for a chosen period. Any items that are excluded from coverage under the JLG Standard Warranty Policy are also excluded from coverage under the Extended Warranty Policies, specifically:

JLG Standard and Extended Warranty policies do not cover engines, tires, or non-lithium batteries. Coverage for these items is handled directly under the OEM as they are under the JLG Standard Warranty Policy.

- JLG Reserves the right to require verification that the machine has received proper maintenance as detailed in the Service Manual. JLG reserves the right to require verification that the failure occurred due to failure of material or workmanship. Customer miss-use or neglect is not covered under any JLG Warranty Policies.

Reference the JLG Warranty Policy for North America at www.JLG.com



EXTENDED WARRANTY PROTECTION PLAN

FAQ

Are there ANY differences between Extended and Standard warranty coverage?

- Yes, there are hourly limits with Extended Warranty

Is a 3 Year Extended Warranty 3 ADDITIONAL years?

- No, 3-year Extended Warranty is 3 years TOTAL: 1 year Standard plus 2 years Extended.

What different types of Extended Warranty coverage are there?

- Yearly Intervals: 2-, 3-, 4-, or 5- years
- Hourly Usage: 1000 hours per year

Is Extended Warranty transferable if machine is sold?

- Yes, the Extended Warranty will stay with the machine until it expires.
- Make sure to update Owner Information with JLG.

Is there a separate Extended Warranty Policy or contract offered?

- No, JLG is confident in the longevity of our machines. We support these extended options 100%.

Does Extended Warranty replace Standard Warranty?

- No, 1-year Standard & 5-year Structural Warranty are still in effect.
- Any extensions purchased with the machine are in addition to the above terms.

How will warranty claims be submitted and honored?

- An authorized JLG account holder will submit warranty claims for machines covered by Extended Warranty as they submit Standard Warranty claims.
- Claims will be honored by JLG exactly as they are for Standard Warranty.

How will I know which machines in my fleet are covered by Extended Warranty?

- If Extended Warranty is purchased with the machine, it will show on the original invoice like any other option. The order acknowledgement will include the Extended Warranty option as well.
- If Extended Warranty is purchased after the machine purchase but before the Standard Warranty expiration date, the Entitlement of each machine can be checked by the machine owner using JLG's online warranty system, ServiceBench, or by contacting JLG's Warranty department.

Are there limits to the number of units that can be purchased with Extended Warranty?

- No, customers are permitted to purchase Extended Warranty for any unit bought from JLG. **NOTE: Extended Warranties must be purchased before the existing Standard Warranty of the machine expires.**

Does Extended Warranty extend the 5-year Structural Warranty?

- No, the 5-year Structural Warranty remains the same.



EXTENDED WARRANTY PROTECTION PLAN

PRICING

EXAMPLE

JLG Extended Warranty Protection Plans will be sold at a percentage of the machine selling price, or Dealer Net Price after any applicable discounts. For example, if a customer buys a machine with a net price of \$100,000 and purchases a warranty that cost 5%, the cost will be 5% of the \$100,000 or \$5,000.

All pricing matrices provided below reflect the percentage to multiplied by the Dealer Net Price paid.

NOTE: These prices are subject to change.



EXTENDED WARRANTY PROTECTION PLAN

BOOMS

| MODEL | 2-YR EXTENDED | 3-YR EXTENDED | 4-YR EXTENDED | 5-YR EXTENDED |
|-------------------|------------------|------------------|------------------|------------------|
| 1200SJP | 0.420% | 0.600% | 0.890% | 1.010% |
| 1250AJP | 0.390% | 0.560% | 0.830% | 0.940% |
| 1350SJP_SGI | 0.420% | 0.600% | 0.890% | 1.010% |
| 1350SJP T4F | 0.370% | 0.520% | 0.780% | 0.880% |
| 1500AJP | 0.250% | 0.360% | 0.540% | 0.610% |
| 1500SJ | 0.280% | 0.400% | 0.590% | 0.670% |
| 1850SJ | 0.230% | 0.320% | 0.480% | 0.540% |
| 400S_HiCap/400S | 0.910% | 1.160% | 2.310% | 2.470% |
| 400SC/460SJC | 0.770% | 0.970% | 1.940% | 2.080% |
| 450AJ_HiCap | 0.910% | 1.160% | 2.310% | 2.470% |
| 450AJ | 0.980% | 1.250% | 2.490% | 2.670% |
| 460SJ | 0.910% | 1.160% | 2.310% | 2.470% |
| 460SJ_HiCap | 0.910% | 1.160% | 2.310% | 2.470% |
| 600S/SJ/660SJ_SLC | 0.810% | 1.150% | 1.730% | 1.960% |
| 660SJ_HiCap | 0.810% | 1.150% | 1.730% | 1.960% |
| 600AJ_HiCap | 0.910% | 1.160% | 2.310% | 2.470% |
| EC/H600SJ | 1.130% | 1.870% | 2.490% | 2.620% |
| EC/H600SJP | 1.130% | 1.870% | 2.490% | 2.620% |
| 600AJ | 0.830% | 1.180% | 1.770% | 2.000% |
| 600SC/660SJC | 0.810% | 1.150% | 1.730% | 1.960% |
| 670SJ | 0.810% | 1.150% | 1.730% | 1.960% |
| 800S/860SJ | 0.590% | 0.840% | 1.270% | 1.430% |
| 800S_HiCap | 1.090% | 1.340% | 1.570% | 1.930% |
| 800AJ/800AJ_HiCap | 0.570% | 0.820% | 1.220% | 1.380% |
| 860SJ_HiCap | 1.090% | 1.340% | 1.570% | 1.930% |
| E300AJP | 2.340% | 3.890% | 5.190% | 5.450% |
| E400A(AN/AJPN) | 2.020% | 3.360% | 4.470% | 4.700% |
| E450AJ | 2.030% | 3.380% | 4.500% | 4.730% |
| H340AJ | 0.920% | 1.150% | 2.290% | 2.520% |
| H800AJ | 0.810% | 1.150% | 1.730% | 2.000% |
| 20E | 1.150% | 2.300% | 4.590% | 4.970% |
| 26E | 1.590% | 2.850% | 5.700% | 6.020% |
| 32E | 1.860% | 2.660% | 3.980% | 4.510% |
| T350 | 1.970% | 2.470% | 4.930% | 5.420% |
| T500J | 2.090% | 2.990% | 4.480% | 5.080% |
| X430AJ/15JP | 1.000% | 1.300% | 1.600% | 1.900% |
| X500AJ/17JP | 1.050% | 1.360% | 1.670% | 1.990% |
| X550AJ/19J | 0.980% | 1.280% | 1.570% | 1.870% |
| X600AJ/20JP | 0.850% | 1.100% | 1.350% | 1.600% |
| X770AJ/26JP | 0.630% | 0.820% | 1.000% | 1.190% |
| X1000AJ/X33JP | 1.050% | 1.136% | 1.670% | 1.990% |

EXTENDED WARRANTY PROTECTION PLAN

SCISSORS



| MODEL | 2 YR EXTENDED | 3 YR EXTENDED | 4 YR EXTENDED | 5 YR EXTENDED |
|------------------|------------------|------------------|------------------|------------------|
| 1230ES | 2.000% | 3.000% | 4.000% | 5.000% |
| ES1530L | 2.420% | 3.020% | 4.000% | 4.230% |
| ES1330L | 2.420% | 3.020% | 4.000% | 4.230% |
| R1932/R1932i | 2.420% | 3.020% | 3.620% | 4.230% |
| ES1932/ES1932i | 2.600% | 3.120% | 3.650% | 4.170% |
| AE1932 | 2.420% | 3.020% | 3.620% | 4.230% |
| ES2632 | 1.450% | 1.810% | 2.170% | 2.530% |
| R2632 | 1.050% | 1.360% | 1.670% | 1.990% |
| ES2646 | 1.410% | 1.760% | 2.110% | 2.460% |
| R2646 | 1.410% | 1.760% | 2.110% | 2.460% |
| ES3246 | 1.120% | 1.400% | 1.680% | 1.960% |
| R3246 | 2.420% | 3.020% | 3.620% | 4.230% |
| RT2669 | 1.420% | 1.600% | 1.700% | 2.420% |
| RT3369/3394 | 1.570% | 1.890% | 2.200% | 2.520% |
| RT4394/4069/4769 | 1.000% | 1.300% | 1.600% | 1.900% |
| RT5394 | 1.000% | 1.030% | 1.200% | 1.370% |
| R4045 | 2.420% | 3.020% | 3.620% | 4.230% |
| ERT2669 | 1.420% | 1.600% | 1.700% | 2.420% |
| ERT3369 | 1.570% | 1.890% | 2.200% | 2.520% |
| ERT4069/4769 | 1.330% | 1.600% | 1.870% | 2.130% |



EXTENDED WARRANTY PROTECTION PLAN

TELEHANDLERS



| MODEL | 2 YR EXTENDED | 3 YR EXTENDED | 4 YR EXTENDED | 5 YR EXTENDED |
|--------|------------------|------------------|------------------|------------------|
| 10042 | 2.480% | 4.130% | 4.250% | 6.020% |
| 10054 | 1.970% | 3.280% | 3.370% | 4.780% |
| 1043 | 1.460% | 2.910% | 3.010% | 4.470% |
| 1055 | 1.790% | 2.980% | 3.060% | 4.330% |
| 1075 | 1.790% | 2.980% | 3.060% | 4.330% |
| 1255 | 1.680% | 2.790% | 2.870% | 4.070% |
| 12054 | 1.970% | 3.280% | 3.337% | 4.780% |
| 1644 | 1.930% | 2.940% | 3.940% | 4.940% |
| 1732 | 2.180% | 3.190% | 4.190% | 5.190% |
| 6042 | 2.000% | 3.990% | 4.130% | 6.120% |
| 742 | 1.800% | 3.590% | 4.130% | 6.120% |
| 8042 | 2.490% | 4.140% | 4.260% | 6.030% |
| 943 | 1.790% | 2.980% | 3.060% | 4.330% |
| 2733 | 2.180% | 3.190% | 4.190% | 5.190% |
| 3013 | 2.190% | 3.990% | 4.130% | 6.120% |
| G5-18A | 2.490% | 4.140% | 4.260% | 6.030% |
| R1370 | 2.490% | 4.140% | 4.260% | 6.030% |
| R1385 | 2.490% | 4.140% | 4.260% | 6.030% |
| R11100 | 2.490% | 4.140% | 4.260% | 6.030% |

